



MK Multiple Sclerosis Therapy Group Ltd

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Milton Keynes Multiple Sclerosis Therapy Group

Contact Us: <https://mkmstherapygroup.co.uk/contact-us>

Privacy Policy

Our commitment to protecting your privacy is paramount at Milton Keynes Multiple Sclerosis Therapy Group. The following statement describes how Milton Keynes Multiple Sclerosis Therapy Group collects and uses information about people who visit our website.

If you have any queries about this statement please contact us at 4 Hollin Lane, Stacey Bushes, Milton Keynes, MK12 6HT or email: mkmstherapygroup@btconnect.com or mkmstherapygroup@gmail.com

Collecting Information

We will collect personal information from you if you telephone and speak to a member of staff or a volunteer, or if you leave personal information on our answer phone

We will also gather general information regarding the use of our website, such as which pages are visited most frequently. Only anonymous information and statistics will be used which do not identify individual visitors. This information helps us improve the services and information we offer on our website. We may use service providers to help us collect and analyse this information.

Personal Information

The types of personal information collected might include name, email address and telephone number.

How do we use this information?

We will use your personal information to provide you with the services, products or information you have requested, for administration purposes and to further our charitable aims, including for fundraising activities.

Personal Detail Protection

Information that you send via email to mkmstherapygroup@btinternet.com or mkmstherapygroup@il.com is stored on a secure server. However, the transmission of information over the Internet is never 100% secure so while we try to protect your personal information, we can't guarantee the security of any information you submit to us via email. Once we have responded to your query, the email is deleted because the information is either superseded by details you give us when you join as a member, or

rendered unnecessary if you do not wish to pursue with membership.

We also take appropriate measures to ensure that the information we receive is kept secure, accurate and up to date and kept only for as long as is necessary for the purposes for which it is used. All access to our secure server is restricted to authorised staff.

Legal Compliance

Milton Keynes Multiple Sclerosis Therapy Group may need to disclose your information if required to do so by law or in response to a court order. In exceptional circumstances, where we think someone is at serious risk of being harmed, we may contact the police or a local authority safeguarding team.

Consent

By providing us with your personal information you consent to the collection and use of that information for the purposes and in the manner described in this Privacy Policy.

Links

Our website may include links to websites run by other organisations. Milton Keynes Multiple Sclerosis Therapy Group is not responsible for the privacy practices of other organisations' websites so you should read their privacy policies carefully.

Data Protection (Rights of Access)

You have the right to ask for a copy of the information we hold about you and to have any inaccuracies in your information corrected. If you wish to exercise these rights, please contact us at 4 Hollin Lane, Stacey Bushes, Milton Keynes, MK12 6HT, telephone: 01908 225907 or email: mkmstherapygroup@btconnect.com or mkmstherapygroup@gmail.com. Milton Keynes Multiple Sclerosis Therapy Group reserve the right to amend this privacy statement. The most up to date version will always be available on our website so please check from time to time. By continuing to use our website you will be deemed to have accepted any changes.